

Remote Access

From an Apple Mac or using an Apple iPad, iPhone or Android tablet or phone.

Search the app store for Microsoft Remote Desktop, this is a free app.

Mac App Store:

<https://itunes.apple.com/gb/app/microsoft-remote-desktop-10/id1295203466?mt=12>

iOS App store:

<https://itunes.apple.com/gb/app/microsoft-remote-desktop/id714464092?mt=8>

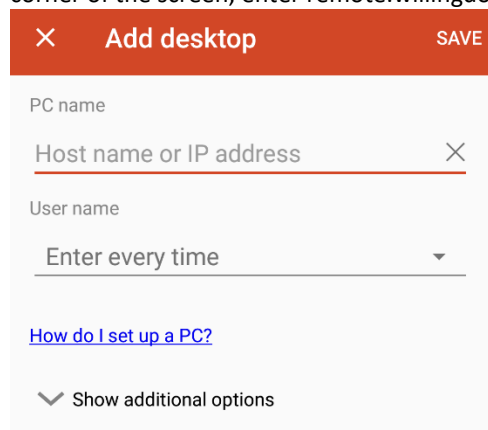
Google Play Store:

https://play.google.com/store/apps/details?id=com.microsoft.rdc.android&hl=en_GB

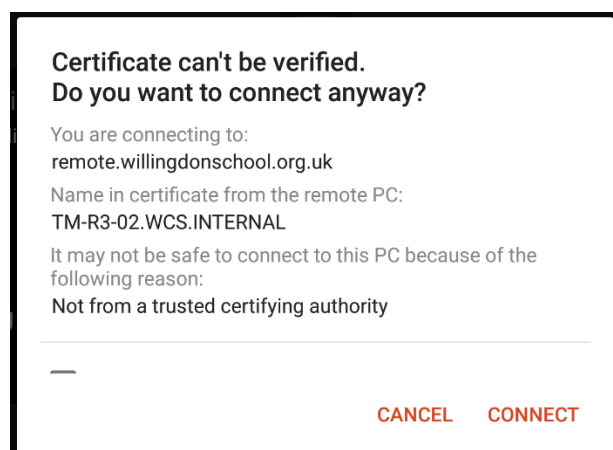
Microsoft App Store:

<https://www.microsoft.com/en-gb/p/microsoft-remote-desktop/9wzdncrfj3ps?activetab=pivot:overviewtab>

When you have installed the app, please create a new Desktop connection by tapping the + in the top right corner of the screen, enter remote.willingdonschool.org.uk and then click on save.



From the home screen tap on the icon for the remote desktop and then select 'connect' to the certificate security warning if the name in the certificate from the remote pc ends in WCS.INTERNAL



If you are prompted for credentials, please enter your school email address and password.

If you have any issues, please double check that you're using your school email address and password for the username and password, otherwise, please go to whatismyip.com and email help@willingdonschool.org.uk with your public IPv4 number (copy and paste the light grey box, or send in a screen shot of the page).